

# EXHIBIT 20

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SHOOK, HARDY &amp; BACON #1

002

IN THE CIRCUIT COURT OF THE 11TH  
JUDICIAL CIRCUIT IN AND FOR DADE  
COUNTY, FLORIDA

GENERAL JURISDICTION DIVISION  
CASE NO.: 00-03153 CA 32

SUZETTE AHRENDT JANOFF,

Plaintiff,

vs.

PHILIP MORRIS INCORPORATED,  
("PHILIP MORRIS U.S.A."), R. J. REYNOLDS  
TOBACCO COMPANY, LORILLARD TOBACCO  
CO., and BROWN & WILLIAMSON TOBACCO  
CORP., Individually and as Successor to the  
AMERICAN TOBACCO COMPANY,

Defendants.

VERDICT

WE, the jury, return the following verdict:

1. Do you find that Suzette Ahrendt Janoff has now or has had in the past any of the following conditions?

(a)	Vasomotor Rhinitis	YES	<input checked="" type="checkbox"/>	NO	<input type="checkbox"/>		
(b)	Irritation of the eyes, ears, nose, and throat	YES	<input type="checkbox"/>	NO	<input checked="" type="checkbox"/>	Temp.	Perm.
	- Temporary	EYES	YES	<input type="checkbox"/>	NO	<input checked="" type="checkbox"/>	Temp.
	- Permanent	EARS	YES	<input checked="" type="checkbox"/>	NO	<input type="checkbox"/>	Perm.
		Nose	YES	<input checked="" type="checkbox"/>	NO	<input type="checkbox"/>	Perm.
		Throat	YES	<input checked="" type="checkbox"/>	NO	<input type="checkbox"/>	Perm.
(c)	Eustachian Tube Dysfunction	YES	<input checked="" type="checkbox"/>	NO	<input type="checkbox"/>		
(d)	Loss of Smell	YES	<input type="checkbox"/>	NO	<input checked="" type="checkbox"/>		
(e)	Aggravation of allergies	YES	<input checked="" type="checkbox"/>	NO	<input type="checkbox"/>		

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If your answer to Question 1 (a), (b), (c), (d) and (e) is "NO," then answer Question No. 2 only with respect to chronic sinusitis [2(e)]. If you answer "YES" to Question 1 (a), (b), (c), (d), or (e), please answer Question No. 2.

2. Do you find that the Plaintiff, Suzette Ahrendt Janoff's exposure to environmental tobacco smoke ("ETS") on board American Airlines' aircraft was a legal cause of any of the following claimed conditions?

- |   |                       |
|---|-----------------------|
| (a) Vasomotor Rhinitis  | YES _____ NO <u>✓</u> |
| (b) Irritation of the eyes, ears,<br>nose, and throat<br>- Temporary _____<br>- Permanent _____ | YES _____ NO <u>✓</u> |
| (c) Eustachian Tube Dysfunction   | YES _____ NO <u>✓</u> |
| (d) Loss of Smell   | YES _____ NO <u>✓</u> |
| (e) Chronic Sinusitis   | YES _____ NO <u>✓</u> |
| (f) Aggravation of allergies  | YES _____ NO <u>✓</u> |

If your answers to Question No. 2 (a), (b), (c), (d), (e) and (f) are all "NO," your verdict is for the Defendants, and you should not proceed further, except to date and sign this Verdict and return it to the courtroom. If your answer is "YES" to either questions 2 (a), (b), (c), (d), (e) or (f), please answer Question No. 3.

3. Was there negligence on the part of Suzette Ahrendt Janoff which was a legal cause of her damages?

YES \_\_\_\_\_ NO \_\_\_\_\_

Please answer Question No. 4.

4. Was there negligence on the part of American Airlines which was a legal cause of Suzette Ahrendt Janoff's damages?

YES \_\_\_\_\_ NO \_\_\_\_\_

Please answer Question No. 5.

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5. State the percentage of any negligence or other fault which was a legal cause of Suzette Ahrendt Janoff's damages, that you charge to:

Philip Morris Incorporated,  
R.J. Reynolds Tobacco Co.,  
Lorillard Tobacco Co., and  
Brown & Williamson Tobacco Corp.:

\_\_\_\_\_ %

American Airlines:

\_\_\_\_\_ %

Suzette Ahrendt Janoff:

\_\_\_\_\_ %

Total must equal:

100%

Please answer Question No. 6.

6. What is the amount of Plaintiff, Suzette Ahrendt Janoff's damages for pain and suffering, disability, disfigurement, mental anguish, medical care and treatment, inconvenience or loss of capacity for enjoyment of life?

A. In the past \$ \_\_\_\_\_

B. In the future \$ \_\_\_\_\_

TOTAL DAMAGES \$ \_\_\_\_\_  
(Add lines 6A and B)

In determining the total amount of damages, do not make any reduction because of the negligence, if any, of Plaintiff or American Airlines. If you have found Plaintiff, Suzette Ahrendt Janoff, or American Airlines, negligent in any degree, the Court in entering Judgment will reduce the total amount of damages (100%) by the appropriate amount.

SO SAY WE ALL this 5th day of September, 2002.

Deane Lenoir  
Foreperson